



HAWKINS WATTS AUSTRALIA PTY LIMITED

SUITE 6, 2 COMPARK CIRCUIT  
MULGRAVE, VICTORIA 3170  
PH: 61-3 9561 3710 FAX: 61-3 9561 4603  
WEB: http://www.hawkinswatts.com.au

## CUSTOMER PROFILE FORM

This form must be completed in full to open an account with Hawkins Watts Australia Pty Limited. Failure to complete in full will affect the ability of Hawkins Watts Australia Pty Limited to supply goods to you.

### Details

Type of Organisation: (circle one) Sole Trader / Partnership / Trust / Individual / Company

Date of Birth (For Sole Traders and Individuals only): \_\_\_\_\_

If you are a Sole Trader or an individual, you must supply your date of birth for identification purposes.

Customer Name in Full : (As listed with ASIC) \_\_\_\_\_

\_\_\_\_\_

Trading As: (if different from above) \_\_\_\_\_

ABN NO: \_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_

Phone: ( ) \_\_\_\_\_ Fax: ( ) \_\_\_\_\_

### Delivery Details

Delivery Address: \_\_\_\_\_

\_\_\_\_\_

Do deliveries require a booked time slot: yes / no

If yes contact name: \_\_\_\_\_ phone no: \_\_\_\_\_

Time deliveries can be made to your site (please circle day and indicate times):

Monday \_\_\_\_\_ Tuesday \_\_\_\_\_

Wednesday \_\_\_\_\_ Thursday \_\_\_\_\_

Friday \_\_\_\_\_

**Company Contacts**

Management: \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

Accounts: \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

Purchasing: \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

Technical: \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

Food Safety: 1<sup>st</sup> Contact \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

2<sup>nd</sup> Contact \_\_\_\_\_ Phone \_\_\_\_\_

Email: \_\_\_\_\_ Fax \_\_\_\_\_

(If we need to contact someone in your company regarding a food safety issue)

**Director (s) Details**

Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

Home Phone No: \_\_\_\_\_

Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

Home Phone No: \_\_\_\_\_

**Credit References**

Credit reference # 1: \_\_\_\_\_

Phone No: \_\_\_\_\_ Fax No: \_\_\_\_\_

Credit reference # 2: \_\_\_\_\_

Phone No: \_\_\_\_\_ Fax No: \_\_\_\_\_

Credit reference # 3: \_\_\_\_\_

Phone No: \_\_\_\_\_ Fax No: \_\_\_\_\_

By signing below the Customer acknowledges that they have read and understand the Terms of Trade of Hawkins Watts Australia Pty Limited and agrees to be bound by those Terms of Trade.

Signature: \_\_\_\_\_

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Position: \_\_\_\_\_

(If the Customer is a company, the signatory must be a director of the company or an authorised person who, by signing, warrants that they have the signing authority of the company)

**HAWKINS WATTS AUSTRALIA PTY LIMITED**  
**TERMS OF TRADE**

**1. Definitions**

**1.1. In these Terms of Trade:**

“Customer” shall mean any person or entity to which HWA supplies Goods or services to in accordance with these Terms of Trade.

“Goods” shall mean any functional food ingredients or food processing products supplied by HWA to the Customer, as described on any invoice or other document of HWA subject to these Terms of Trade, as well as any other goods or property supplied by HWA to the Customer, and in each case includes all such goods and property so supplied: (a) whether or not by item or kind that enables them to be identified; (b) which are or comprise inventory of the Customer.

“HWA” shall mean Hawkins Watts Australia Pty Limited.

“Price” shall mean the amount invoiced by HWA to the Customer, being the cost of the Goods plus any other costs incurred by HWA in delivering the Goods to the Customer. The Price shall be exclusive of Goods and Services Tax (unless stated otherwise) and the Customer shall pay to HWA Goods and Services Tax calculated on the Price.

**2. Acceptance of Order**

2.1. Any order for Goods placed by the Customer with HWA shall be irrevocable and binding on the Customer and shall be deemed to be acceptance by the Customer of the provisions of these Terms of Trade.

2.2. HWA may, at its sole discretion, decline or accept an order in whole or in part.

2.3. HWA shall not be required to accept an order unless the Customer provides an order number or other notification of its commitment acceptable to HWA.

**3. Price and Payment**

3.1. In the absence of any written agreement by HWA to the contrary, the Goods shall be deemed to be sold to the Customer at the Price.

3.2. Notwithstanding clause 3.1, the Price may be increased by the amount of any reasonable increase in the cost of the Goods to HWA between the date of the order and the date of delivery of the Goods to the Customer.

3.3. The Customer shall pay the Price on or before the 30th day of the month following the date of HWA’s invoice.

3.4. HWA may charge the Customer interest at the rate of 2.5% per month (or part month thereof) on any amount not paid by the Customer to HWA by its due date.

3.5. HWA may, at any time, and at its discretion, allocate any payment received from the Customer towards any sum owed by the Customer to HWA, including in such manner as preserves the maximum value of any purchase money security interest HWA may have in the Goods. HWA may do so at the time of receipt of that payment or at any time thereafter.

**4. Exclusion of Liability**

4.1. HWA excludes liability for all statements, whether express or implied, made prior to the acceptance by the Customer of these Terms of Trade, or that are not set out expressly in these Terms of Trade.

4.2. The Customer acknowledges that it has not been influenced into purchasing the Goods as a result of any representations made by HWA, or its employees or agents, that are not set out in these Terms of Trade.

4.3. To the extent that it is lawful to do so, HWA excludes all liability in respect of the Goods arising from warranties, guarantees, or conditions, implied by statute and makes no representations or gives any warranties whether express or implied in relation to the Goods.

4.4. HWA shall not be liable to the Customer or any other party for any loss (including economic loss) arising from any breach of contract, or breach of any statutory obligation, or error, or omission, or advice given, including negligence, on the part of HWA or its employees or agents. The benefit of this particular term shall extend to such employees or agents of HWA.

4.5. In no circumstances shall HWA’s liability for defective Goods, or any other acts or omissions, including negligence, on the part of HWA or its employees or agents, exceed the Price of the Goods in respect of which any claim is made.

4.6. HWA excludes all liability, including negligence, in respect of any advice that it may provide to the Customer or any third party claiming through the Customer. HWA gives no warranty or guarantee, whether express or implied, regarding advice given by it, its employees, its agents, or its suppliers.

4.7. HWA recommends that Customers conduct their own tests to determine the suitability of any Goods, products or information from HWA. No liability is accepted for the infringement of any patents or legislation as a result of the Customer receiving Goods or advice from HWA or its employees or agents.

## 5. Default

5.1. The following shall constitute a default by the Customer under these Terms of Trade:

5.1.1. Non payment of any sum due to HWA by the due date for that sum.

5.1.2. The Customer intimating that it will not pay any sum due to HWA by the due date for that sum.

5.1.3. If any other creditor of the Customer seizes any Goods or any other creditor intimates that it intends to seize any Goods.

5.1.4. If any Goods in the possession of the Customer are materially damaged while any sum due from the Customer to HWA remains unpaid.

5.1.5. The Customer is adjudged bankrupt or placed into liquidation, or a receiver is appointed to any part of the Customer's assets, or a landlord distrains against any of the Customer's assets.

5.1.6. A court judgment is entered against the Customer and remains unsatisfied for seven (7) days.

5.1.7. Any material adverse change in the financial position of the Customer occurs.

5.2. The Customer gives irrevocable authority to HWA to enter any premises occupied by the Customer, or on which Goods are situated, at any reasonable time after default by the Customer (or before default if HWA believes default is likely) to remove and repossess any Goods and any other products into which the Goods have become part of. HWA shall not be liable for any costs or losses incurred by the Customer or any third party as a result of exercising any of its rights under these Terms of Trade.

5.3. HWA may resell any repossessed Goods and credit the Customer's account with the net proceeds of sale (after deduction of all repossession, storage, selling and other costs), or may retain any repossessed Goods and credit the Customer's account with the invoice value thereof less such sum as HWA reasonably determines on account of wear and tear, depreciation, obsolescence, loss of profit and costs.

5.4. At any time following a default, HWA reserves the right to appoint any person to be a receiver of all or any of the Goods. The receiver has the power to do all things in relation to the Goods as if the receiver has absolute ownership of the Goods, without in any way affecting any other powers conferred on a receiver by law or otherwise.

5.5. On a default by the Customer, HWA may reallocate any payments previously received and allocated.

5.6. HWA may charge the Customer any costs (including legal costs) incurred by HWA in the enforcement of any rights contained in these Terms of Trade.

## 6. Risk and Damage

6.1. Risk in the Goods shall pass to the Customer on delivery of the Goods to the Customer's premises or to such other location as specified by the Customer. Whenever the Goods are transported from HWA by a carrier requested by the Customer, risk in the Goods shall pass to the Customer at the time the Goods are taken by that carrier.

6.2. Following damage to the Goods in transit where HWA is responsible for freight costs, notify the Freight Forwarder concerned and send full particulars of damage (including invoice, freight numbers and the date of the notification of damage to the Freight Forwarder) to Hawkins Watts Australia Pty Ltd, within 7 days of delivery. No credit can be issued unless this procedure is adhered to.

6.3. Following damage to the Goods in transit where the Customer is responsible for freight costs, any claim for damage must be made directly against the relevant Freight Forwarder concerned. HWA accepts no responsibility for damage in transit in such instances.

6.4. In any instance where the Customer believes that Goods supplied by HWA are damaged or below acceptable quality (other than where clauses 7.2 or 7.3 would apply), any claim to be made on HWA in respect of those Goods must be notified to HWA within 7 days of delivery. With reference to the surrounding facts, HWA reserves the right to reject any such claim if, in the reasonable opinion of HWA, the quality of the Goods delivered is considered acceptable.

## 7. Miscellaneous

7.1. These Terms of Trade represent the entire contract between HWA and the Customer. Each supply and sale shall be effected pursuant to these Terms of Trade unless otherwise agreed in writing. Any invoice or other document evidencing or describing any Goods is incorporated into and forms part of these Terms of Trade.

7.2. Failure by HWA to enforce any provision of these Terms of Trade shall not be deemed to be a waiver by HWA of its rights pursuant to that provision.

7.3. If any provision in these Terms of Trade is found to be invalid, void or illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.